

# Important information

## **Arrival:**

Possible arrival time starts from 2 o'clock p.m.

Please let us know your approximate arrival time at your earliest convenience to enable us to organize everything to your fullest satisfaction.

## **Parking:**

There are free parking slots available in front of our house. Since only a limited number of parking spaces are available, we kindly ask you to be aware of the markings so that parking is available for visitors of each apartment.

Depending on the type of car you are riding, it could be a little tight sometimes. We are working on a solution to improve our current parking facilities.

## **Electronic door lock:**

We are living next door, literally in the same house, but because of professional purposes we are unable to be present at every arrival. Therefore, you will find on your booking confirmation, in the fine print below the total price, a 6-digit code for the main entrance.

If you type this code into the keyboard situated on the left of the front door and confirm with the sign #, you can press the door open. The code is active for your entire stay.

## **Room keys:**

The key is already in the lock of your apartment. On the keychain is the key for the apartment and a yellow or blue chip. With this chip you can also open the front door. Simply hold the chip in the upper third of the keyboard in front of the flashing light, the door opens, you won't have to enter any code.

## **Departure:**

Please leave the apartment swept until 10 o'clock a.m..

Later departures are possible in individual cases, but only with prior agreement!

## **Payment Terms:**

You may pay the total amount in cash, or more conveniently via bank transfer in advance.

If you prefer payment by bank transfer, write us a short message, then we will sent you the invoice by email.

Credit card payments are possible for apartment I, II or III, but not for loft-apartment AmmerZone!

**Travel cancellation insurance:**

We recommend to all guests due to unforeseeable events to take out a travel cancellation insurance! Cancellation insurance is usually lockable up to 30 days before departure. Inquire in good time!

**Guest cards: (not valid for business travelers)**

You will receive an electronic guest card from us. With this card you can, among other things, travel for free by bus and train within the region.

<https://www.ammergauer-alpen.de/Regional/Mobil-im-Naturpark-Ammergauer-Alpen-ohne-zusaetzliche-Kosten>

Please have a look at a detailed list of all benefits here:

<https://www.ammergauer-alpen.de/Regional/Kurbeitrag/Verguenstigungen-mit-der-Kurkarte>

**WI-FI:**

In our apartments you have free Wi-Fi available.

**Breakfast:**

If you want to book the breakfast, please let us know at least one day in advance, so that we can procure the ingredients.

Please also let us know if you suffer from allergies or intolerances.

**Waste separation:**

In our region the garbage is separated as follows:

- organic waste
- glass
- paper
- yellow bag (plastic, aluminum, tetra-pack ...)
- residual waste

In the apartment there is a container for organic waste (kitchen) and one for residual waste (bathroom).

On the 1st floor and right outside the front door are the remaining containers.

In the loft (AmmerZone) are all containers in the apartment available.

Please dispose of the garbage before departure.

**We wish you a nice time until your stay with us  
and look forward to getting to know you personally.**

**Greetings from Oberammergau**

*Family Madersbacher*